

S E R V I C E N O T E

SUPERSEDES: NONE

Infiniium Oscilloscope

Serial Numbers: See Below

Adding LAN to the Infiniium**Duplicate Service Notes:**

54810A-04 Serial Numbers: US0000000 / US37349999

54815A-04 Serial Numbers: US0000000 / US37349999

54820A-04 Serial Numbers: US0000000 / US37349999

54825A-04 Serial Numbers: US0000000 / US37349999

54845A-04 Serial Numbers: US0000000 / US37349999

To Be Performed By: Agilent-Qualified Personnel**Parts Required:** E2650A LAN upgrade Kit (To be provided by customer)**Situation:**

In March 1998, the Infiniium family of oscilloscopes were reconfigured with Local Area Networking (LAN) capability standard for all models. For customers who purchased their oscilloscopes prior to March, two upgrade Model kits have been placed on the price list. The E2650A is the Customer installed LAN upgrade kit and the E2651A is the installed LAN upgrade kit.

The E2651A includes an E2650A. The included E2650A and the customers Infiniium oscilloscope will be shipped to a service center to have the LAN upgrade performed.

Continued

DATE: August 1998

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input type="checkbox"/> ON SPECIFIED FAILURE <input checked="" type="checkbox"/> AGREEABLE TIME	STANDARDS: LABOR 1.0 Hours	
LOCATION CATEGORY:	<input checked="" type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input checked="" type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
		USED PARTS:	<input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE		
AGILENT RESPONSIBLE UNTIL:		August 1999	
AUTHOR: AES	ENTITY: 0840	ADDITIONAL INFORMATION: Use Repair Type 02G	

Solution / Action:

- A. The E2651A Installed LAN Upgrade kit is ordered by a customer.
- B. The order is filled by the factory and an E2651A is shipped to the customer.
- C. The customer receives the following:
- E2650A LAN Upgrade kit complete with installation instructions.
 - Packaging kit for shipping an Infiniium and E2650A to a service center.
- D. Customer will use the packaging kit and return their Infiniium and the LAN upgrade kit to a Service center.

NOTE:

The packaging kit features a label on the top and bottom caps which identifies the package and reads as follows:

E2651A (Agilent Installed LAN upgrade for Infiniium)

This contains an installed upgrade:

- * E2650A upgrade kit
 - * Customers' Infiniium oscilloscope
-

- E. Service Center is to follow the installation instructions contained in the E2650A.

NOTE:

The identical Installation instructions can be retrieved from the EMD Home page at:
<http://web.col.agilent.com/pmo/>

Choose "Scopes" from the MAIN MENU, "General Information under Service. Select Scopes Manuals in Adobe Acrobat 3.0 Format And then select E2650A Ethernet Adapter Installation Guide".

- F. Return the upgraded Infiniium oscilloscope to the customer. and bill the factory for performing this upgrade.